



Aspen Grove Solutions



KEY PERSONNEL

Sean Ryan
CEO

Edmond Buckley
President

Ron Briggs
SVP of Business Development

Chuck Sockol
VP of Industry Relations and
Account Management

STAFFING

120 employees

CONTACT INFORMATION

706 W. Patrick St.
Frederick, MD 21701
Phone: 240.345.3430
Email:
sales@aspengrovesolutions.com
Web: aspengrovesolutions.com



CORPORATE PROFILE

Aspen Grove Solutions (AGS) is a leading provider of enterprise-wide technology solutions for the financial and mortgage services industries. Aspen iFamily® products are easy to use and quick to implement. Clients include: banks, servicers, investors, property inspection and preservation companies, contractors, agents/brokers, and asset managers.

COMPANY HISTORY

AGS was founded in Boston, Massachusetts in 1997 and is now based in Frederick, Maryland. AGS is a privately held company continuing to expand offerings through the Aspen iFamily® suite of products.

BUSINESS PRODUCTS AND SERVICES

The Aspen iFamily® platform has been uniquely developed to be configurable to seamlessly integrate with clients' existing processes, while ensuring benefits from the increased speed, flexibility, and efficiency of advanced technology. Unlike other solutions, this platform allows for change and expansion of their businesses through flexibility in an easy, configurable, cost effective, and non-disruptive manner.

AGS' one technology platform delivers measurable value to companies in the businesses of:

- Inspecting properties
- Preserving properties
- Managing properties
- Selling properties
- Analyzing Inventory
- Managing vendors/compliance
- Training internal/external personnel

The Aspen iFamily® suite of products includes:

Aspen iProperty®: A robust, highly secure, customizable workflow designed to manage routine property inspections, preservation and maintenance, FHA conveyance, compliance, capital repairs, REO, short sale and hazard claims.

Aspen iRecord®: An industry standard background check compliance solution.

Aspen iVendor®: A portal that enables efficient interaction between a management company and their vendors, while optimizing key aspects of work assignment and service delivery.

Aspen iAnalytics™: A self-service business intelligence solution.

Aspen iLearn®: A 24/7 online training and education portal.

Aspen iAgent®: A portal that enables efficient interaction between a management company and their real estate agents, while optimizing key aspects of work assignment and service delivery.

BUSINESS SCOPE

Cloud-based technology workflow solution provider.

KEY FEATURES

AGS' proven methodology and business expertise are used to understand client requirements and develop technology solutions that meet those needs. Some examples include:

- Enterprise solutions for the management, tracking, and execution of business processes around property inspection, preservation, maintenance, and other field services.
- FHA conveyance
- Vendor management and compliance
- Hazard insurance claims handling
- REO and short sales
- Broker and agent management solutions
- Online listing and offer management
- End-to-end integrations with mobile application providers including client specific inspection forms
- Management of all HUD M&M processes including field services and asset management.
- Creating unique training curriculum specific to client needs.
- Hosting client pre-formatted training courses

AGS' most recent innovation, Aspen iRecord®, was designed in conjunction with an industry-working group, for the mortgage field services sector. It offers a vendor compliance solution that enhances operational efficiencies for all stakeholders, consumer complaint management, and improves consumer safety.

ADDED VALUE TO CLIENTS

Aspen Grove Solutions' 19 years of industry knowledge, agile development approach, and easy to use and quick to implement philosophy, help the company to better understand and react to customer needs.

INDUSTRY CERTIFICATIONS

- Microsoft Gold Certified Partners
- ISO 27001 Security Accredited
- ISO 22301 Business Continuity Accredited

TESTIMONIALS

"Aspen Groves' technology solutions have integrated seamlessly with our field service model and has enabled us to take our business processes and third party compliance to the next level."

—Dan Leader, COO, Guardian Asset Management